

Katherine N.Rodriguez
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EDUCATION

Texas A&M University – Expected Graduation: May 2026

- Major: Agricultural Economics
- Palm Scholar
- Vice President, McAllen Agricultural Economics Club at the Higher Education Center in McAllen, TX

WORK EXPERIENCE

Boot Jack – Sales Associate (*Present*)

- Provide excellent customer service
- Assist with paperwork, inventory and fix the look of our store
- Obtain knowledge of the products we're selling to ensure satisfaction
- Assist customers with any questions

Boot Barn – Sales Partner (*Jan.2024-May2024*)

- Learned new ways on how to sale
- Demonstrated professionalism and excellence
- Performed as a top seller
- Provided well customer service

White House Black Market – Sales Associate (*2023-2024*)

- Managed shipments and store fulfillment.
- Created lasting customer relationships to encourage repeat business.
- Maintained a presentable store layout and ensured inventory organization.

Kumori Sushi – Server & To-Go Specialist & Host (*2021-2023*)

- Greeted and seated customers, ensuring a welcoming dining experience.
- Processed takeout orders efficiently and managed phone inquiries.
- Provided attentive service and menu recommendations to enhance customer experience.

VOLUNTEER EXPERIENCE

South Texas Sinus Institute *(2019-Present)*

- Answer phone calls and assist with administrative tasks.
- Print and organize documents for office efficiency.

Hidalgo Food Bank *(2017-Present)*

- Distributed essential food items to the Pharr and Hidalgo communities.
- Assisted individuals in completing necessary forms for aid eligibility.

McAllen Agricultural Economics Club

- Organized and participated in community service events in Starr County.
- Attended Viva Fresh with members of our organization

SKILLS & QUALIFICATIONS

- Strong customer service and interpersonal skills
- Leadership and team collaboration
- Organization and multitasking
- Fluent in English and Spanish
- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint)